

GeoBlue® Non-Discrimination Notice

GeoBlue® does not discriminate or treat our customers differently on the basis of race, color, national origin, age, religion, disability, sex, marital status, gender, gender identity or sexual orientation.

If you believe that GeoBlue® has discriminated in any way on the basis of race, color, national origin, age, religion, disability, sex, marital status, gender, gender identity or sexual orientation, you can file a grievance with:

Civil Rights Coordinator GeoBlue Legal Department 933 First Avenue King of Prussia, PA 19312 facsimile: 1-610-293-3529 civilrights@geo-blue.com

You can file a grievance in person or by mail, fax, or email. You must send the grievance within 60 days of when you found out about it. A decision will be sent to you within 30 days. If you disagree with the decision, you have 15 days to ask us to look at it again. If you need help filing a grievance, our Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.